FOR IMMEDIATE RELEASE

Jackson Names Dean Hosfield Chief Information Officer

LANSING, Mich. – September 28, 2026 – Jackson National Life Insurance Company® (Jackson®), the main operating subsidiary of Jackson Financial Inc.[1] (NYSE: JXN), announced today that Dean Hosfield has been named Senior Vice President and Chief Information Officer, effective October 5. Hosfield brings extensive executive leadership experience across technology, digital transformation and business strategy within the insurance industry. Hosfield, who previously spent 17 years at Jackson, will report to Laura Hanson, Executive Vice President, Operations and Technology Services for Jackson.

"Dean is a proven technology leader in the insurance industry and I'm thrilled to welcome him back to Jackson," said Hanson. "Throughout his career, Dean has focused on helping organizations leverage technology to drive business results and customer value, while leading large-scale technology modernization and cloud transformation efforts. We look forward to his leadership as we continue advancing our technology and business capabilities to support and enable growth."

"Returning to Jackson is a meaningful opportunity and I'm honored to be named Chief Information Officer," Hosfield said. "Having spent 17 years with the company earlier in my career, I have a deep appreciation for its people, culture and commitment to financial professionals and their clients. As technology continues to play an increasingly important role in the annuity industry, I look forward to working with our teams to build on our strong foundation, advance our business and technology capabilities and support Jackson's long-term strategy."

Hosfield has more than 40 years of experience in operations and technology. Most recently, he was Chief Operating Officer for Knighthead Life. Prior to Knighthead Life, Hosfield spent almost 11 years at AIG and Fortitude Re. He also held a variety of roles during his earlier tenure at Jackson, last serving as Vice President of Systems and Programming. He earned a bachelor's degree in organization administration from Central Michigan University and master's degrees in business administration and finance from Indiana University, Kelley School of Business.

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ABOUT JACKSON

Jackson® (NYSE: JXN) is committed to helping clarify the complexity of retirement planning—for financial professionals and their clients. Through our range of annuity products, financial know-how, history of award-winning service* and streamlined experiences, we strive to reduce the confusion that complicates retirement planning. We take a balanced, long-term approach to responsibly serving all our stakeholders, including customers, shareholders, distribution partners, employees, regulators and

[1] Jackson National Life Insurance Company is a wholly owned subsidiary of Jackson Financial Inc. Jackson Financial Inc. is a publicly traded company.

community partners. We believe by providing clarity for all today, we can help drive better outcomes for tomorrow. For more information, visit www.jackson.com.

**SQM (Service Quality Measurement Group) Call Center Awards Program for 2004 and 2006-2025. (Criteria used for Call Center World Class FCR Certification is 80% or higher of customers getting their contact resolved on the first call to the call center (FCR) for three consecutive months or more.)*

Jackson® is the marketing name for Jackson Financial Inc., Jackson National Life Insurance Company® (Home Office: Lansing, Michigan) and Jackson National Life Insurance Company of New York® (Home Office: Purchase, New York).

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