



Jackson's Rhonda Wolverton Honored with Insured Retirement Institute's 2023 Leadership Award

LANSING, Mich. — March 15, 2023 — [Jackson National Life Insurance Company](#) (Jackson®), the main operating subsidiary of Jackson Financial Inc.¹ (NYSE: JXN), today announced that Rhonda Wolverton, Director of Relationship Management, was honored with the Insured Retirement Institute's (IRI) 2023 Leadership Award. Wolverton was recognized for her achievements in Operations and Technology as well as her overall leadership and dedication to the insured retirement industry at a ceremony held earlier today during the IRI Annual Conference in Miami.

"I am humbled by this recognition and grateful to IRI and Jackson for the opportunity to serve in various roles within the Operations and Technology Committee alongside many other incredibly talented and respected leaders," said Wolverton. "At Jackson, we are committed to reducing the complexity of the retirement planning process and believe the work IRI is doing to align the industry on key issues to improve the customer and financial professional experience is critically important. I look forward to continuing to work closely with the team at IRI and other Operations leaders across the industry as we seek to continue to find ways to create enhanced and seamless processes to reach more Americans seeking retirement solutions."

Wolverton was nominated for this year's award based on her commitment to advancing innovation efforts for the insured retirement industry. Having served as chair for all levels of IRI's membership groups, she has helped drive the direction for, and ensured actions and outcomes in, the Operations and Technology Committee and the Senior Steering Committee. Wolverton has also led the way in efforts to make processes more consumer-friendly by putting forth proposals for updates to regulatory requirements that would greatly aid the industry.

"On behalf of the entire IRI team, I'm thrilled to congratulate Rhonda on this well-deserved achievement and am thankful for her outstanding dedication to the industry," said Wayne Chopus, President and Chief Executive Officer of IRI. "Rhonda's leadership of the Operations and Technology Committee and the Senior Steering Committee has been exceptional and worthy of recognition."

IRI created the Leadership Award to recognize individuals who have shown exemplary performance in one of IRI's strategic pillars in advocacy; operations and technology; diversity, equity and inclusion; member engagement and

¹Jackson Financial Inc. is a U.S. holding company and the direct parent of Jackson Holdings LLC (JHLLC). The wholly-owned direct and indirect subsidiaries of JHLLC include Jackson National Life Insurance Company, Brooke Life Insurance Company, PPM America, Inc. and Jackson National Asset Management, LLC.

other critical areas. For more information about the award, please visit irionline.org/leadership-award/

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ABOUT JACKSON

Jackson® (NYSE: JXN) is committed to helping clarify the complexity of retirement planning—for financial professionals and their clients. Through our range of annuity products, financial know-how, history of award-winning service* and streamlined experiences, we strive to reduce the confusion that complicates retirement planning. We take a balanced, long-term approach to responsibly serving all our stakeholders, including customers, shareholders, distribution partners, employees, regulators and community partners. We believe by providing clarity for all today, we can help drive better outcomes for tomorrow. For more information, visit www.jackson.com.

**SQM (Service Quality Measurement Group) Contact Center Awards Program for 2004 and 2006-2022, for the financial services industry (To achieve world-class certification, 80% or more of call-center customers surveyed must have rated their experience as very satisfied, the highest rating possible).*

Jackson® is the marketing name for Jackson Financial Inc., Jackson National Life Insurance Company® (Home Office: Lansing, Michigan) and Jackson National Life Insurance Company of New York® (Home Office: Purchase, New York).

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